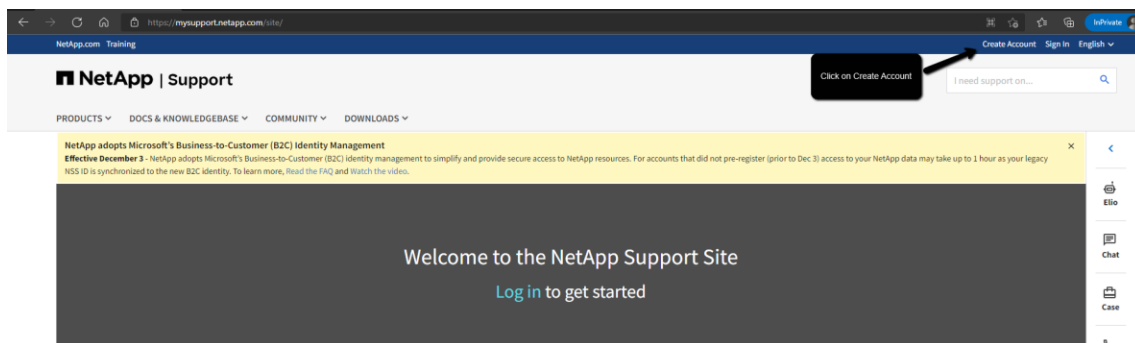


NetApp サポートサイト アカウント取得方法

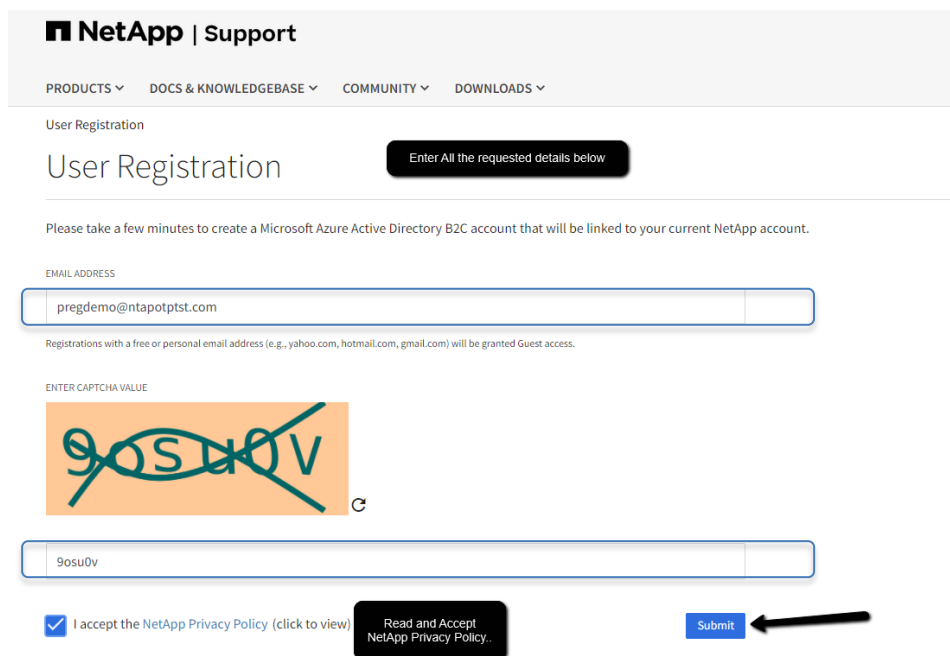
日頃より、ネットアップの製品やソリューションをご利用いただき、誠にありがとうございます。

NetApp サポートサイト アカウントを取得いただくことによって、ネットアップが提供する Web トレーニングのご利用、ならびに講習会形式のトレーニングの申込みが可能となります。NetApp サポート サイト（NSS）にはじめて登録されるお客様は、以下の流れでアカウントを取得いただきますようお願いいたします。

1. <https://mysupport.netapp.com/> にアクセスして、「Create Account」をクリックします。



2. 会社の電子メールアドレスを入力します。
CAPTCHA に表示されている文字を下のボックスに入力してください。
3. [NetApp Privacy Policy] ボックスにチェック[V]を入れ、[Submit]ボタンをクリックします。



NetApp | Support

PRODUCTS ▾ DOCS & KNOWLEDGEBASE ▾ COMMUNITY ▾ DOWNLOADS ▾

User Registration

User Registration Enter All the requested details below

Please take a few minutes to create a Microsoft Azure Active Directory B2C account that will be linked to your current NetApp account.

EMAIL ADDRESS

pregdemo@ntapotstst.com

Registrations with a free or personal email address (e.g., yahoo.com, hotmail.com, gmail.com) will be granted Guest access.

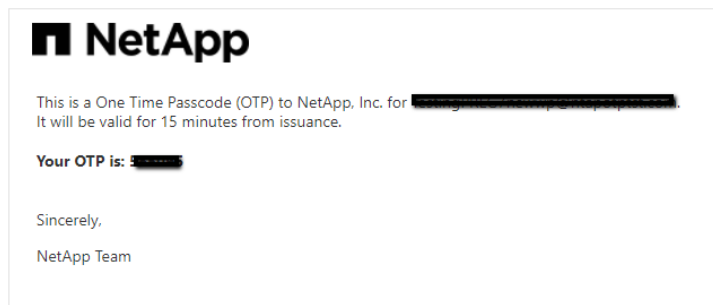
ENTER CAPTCHA VALUE

90su0v

☒ I accept the NetApp Privacy Policy (click to view) Read and Accept NetApp Privacy Policy. Submit

NetApp サポートサイト アカウント取得方法

- 電子メールアドレスに以下のようなメールが届きます。メールに記載されている OTP(ワンタイムパスワード)の数字を入力し、[Continue]をクリックしてください。



- 入力フォームに、詳細情報をすべて入力します。

User Registration

USER.PRE-REGISTRATION.USER_REGISTRATION_TITLE

Please take a few minutes to create a Microsoft Azure Active Directory B2C account that will be linked to your current NetApp account.

Your Contact Info

To set up your new account, please enter your contact information below in English.

ENTER ALL THE DETAILS BELOW

EMAIL ADDRESS

pregdemo@ntapotpst.com

Registrations with a free or personal email address (e.g., yahoo.com, hotmail.com, gmail.com) will be granted Guest access.

FIRST NAME

LAST NAME

COMPANY NAME

Enter the complete company name without abbreviations. Consultants: Enter name of company that owns the NetApp products that you are consulting for.

JOB TITLE

NetApp Customer / End User

This level allows access to:

- NetApp Support Site's essential features
- NetApp Community
- NetApp training

***Requirements:** Valid NetApp serial number or System ID

NetApp Reseller / Service Provider / System Integrator / Partner

This level allows access to:

- Reseller and/or Partner sites
- NetApp Support Site's essential features
- NetApp Community
- NetApp training

***Requirements:** Authorized NetApp Reseller or Partner contract on file with NetApp

Guest User

This level allows access to:

- NetApp Community
- NetApp Support Site's general information
- NetApp training

*Guest access is restricted to basic product documentation and general information. This level does not include access to support tools, troubleshooting guides or Knowledgebase solutions.

Registrations with a free/personal email address (e.g., yahoo.com, hotmail.com, gmail.com) will be granted "Guest" access.

NetApp サポートサイト アカウント取得方法

OFFICE PHONE

EXT

ALTERNATE PHONE

Address/Product Location
If you will be providing a Serial Number below, enter the physical location of the NetApp product in these address fields.
If you do not own a NetApp product, enter your own office address here.

ADDRESS 1

ADDRESS 2

ADDRESS 3

CITY

ZIP

COUNTRY

STATE / PROVINCE

Existing Users
If you have an existing NetApp account and have changed your employer/company or changed your company email address, please [contact us](#).

NetApp Employees and Badged Contractors
Please use your network username and password to [sign-in](#).

Trouble Registering?
If you have trouble registering, please [contact us](#).

6. アクセスレベルを選択し、チェックボックスにチェック[V]を入れて[Submit] をクリックします。

ユーザー様 / 製品をご検討いただいているお客様：

【NetApp Customer / EndUser】をご選択ください。 購入した製品のシリアル番号が必要となります。
シリアル番号が分からない/お持ちでない場合には、【Guest User】をご選択ください。

パートナー様：

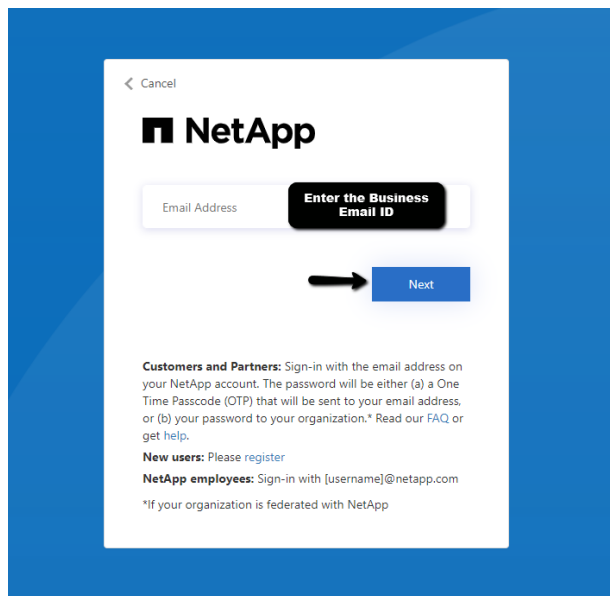
ネットアップとパートナー契約のあるパートナー様は【NetApp Reseller/Service Provider/System Integrator/Partner】をご選択ください。 パート様向けのトレーニングの利用や、パートナー価格の適用にはこちらのアクセスレベルが必要となります。

USER ACCESS LEVEL
☐ Guest User ☐ NetApp Customer / End User
☒ NetApp Reseller / Service Provider / System Integrator / Partner

☒ Yes, I authorize NetApp and its selected partners to use my personal information in order to get updated on NetApp products, services, promotions, news, surveys and events from the marketing and sales organizations.

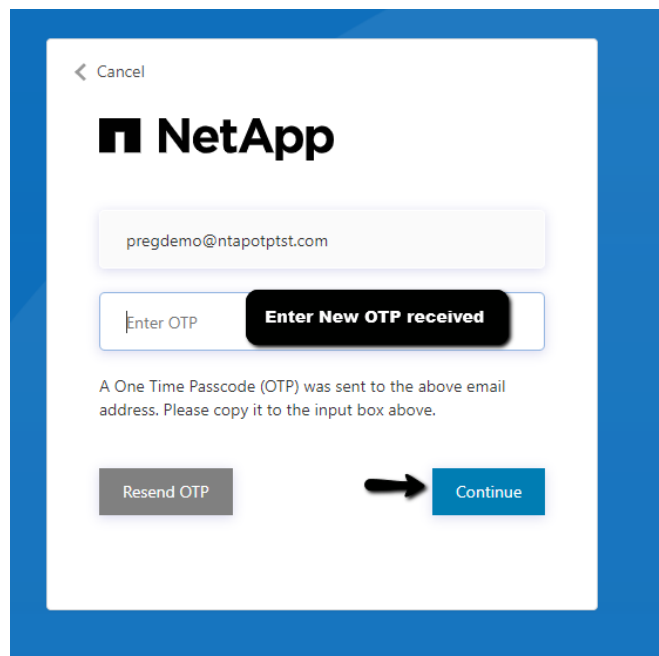
NetApp サポートサイト アカウント取得方法

7. 登録プロセスを続行するには、電子メールアドレスを入力し、[Next]ボタンをクリックします。



The screenshot shows the NetApp login interface. At the top, there is a 'Cancel' link. Below it is the NetApp logo. A text input field labeled 'Email Address' is shown with a placeholder 'pregdemo@ntapotptst.com'. To the right of the input field is a black button with white text that says 'Enter the Business Email ID'. Below the input field and button is a blue button labeled 'Next' with a black arrow pointing to it. At the bottom, there is a paragraph of text: 'Customers and Partners: Sign-in with the email address on your NetApp account. The password will be either (a) a One Time Passcode (OTP) that will be sent to your email address, or (b) your password to your organization.* Read our [FAQ](#) or [get help](#).' Below this is a link 'New users: Please [register](#)'. Below that is a line 'NetApp employees: Sign-in with [username]@netapp.com'. At the very bottom, there is a small note '*If your organization is federated with NetApp'.

8. 新しい OTP(ワンタイムパスワード) の数字がメールで通知されます。Enter OTP のボックスにメールで通知された数字を入力し、[Continue]をクリックします。



The screenshot shows the NetApp OTP screen. At the top, there is a 'Cancel' link. Below it is the NetApp logo. A text input field labeled 'Email Address' is shown with the placeholder 'pregdemo@ntapotptst.com'. Below the input field is a black button with white text that says 'Enter New OTP received'. Below this is a paragraph of text: 'A One Time Passcode (OTP) was sent to the above email address. Please copy it to the input box above.' Below the text is a grey button labeled 'Resend OTP'. To the right of the 'Resend OTP' button is a blue button labeled 'Continue' with a black arrow pointing to it.

NetApp サポートサイト アカウント取得方法

9. 登録フォームが開き、事前に入力された情報が表示されます。残りの必須情報の入力を行います。[NEXT]をクリックします。

User Registration > Contact Information

Profile

1 Contact Information 2 Company Information 3 Partner Communication Subscription

FIRST NAME* Demo

LAST NAME* PREG

BUSINESS FUNCTION* Operations/Administration

JOB ROLE* Operations/Administration

TITLE* IT Manager

LANGUAGE PREFERENCE* English

EMAIL pregdemo@ntapoptst.com

MOBILE

OFFICE PHONE* 123456789

OTHER JOB ROLES Select Other Job Role

AREA(S) OF INTEREST Select Area Of Interest

REQUEST ASCEND ACCESS (DEAL REGISTRATION AND OPPORTUNITY)
☐ Click here to request access to enter deal registrations, manage opportunities or create quotes.
 Note: this access is only available to distributors and resellers in the unified partner program.

REQUEST COMPANY ADMIN ACCESS
☐ Partner admins can manage company contacts, site locations and request admin access of others.

NEXT ←

10. [COMPANY NAME] から会社名を選択、必要に応じて [Change Office Location] に会社の住所を変更し、[NEXT]ボタンをクリックします。
- ※ユーザー様 / 製品をご検討いただいているお客様はこちらの入力項目は表示されない場合もありますので、その際には次のステップへお進みください。

User Registration > Company Information

Profile

1 Contact Information 2 Company Information 3 Partner Communication Subscription

Using the drop-down menu below, select the company associated with your email domain.

COMPANY NAME

Office Address: 8 Tudley Road, Harare,, Zimbabwe

If you do not find your Company Name in the list OR if you want to add a new Sales Office location, click on the appropriate link below.

[Change Office Location ?](#) [Add New Office Location ?](#)

In case you could not locate the company name, Select Add New Office Location and provide company information.

Select the Partner Company Name

PREVIOUS **NEXT** ←

NetApp サポートサイト アカウント取得方法

11. 会社名が見つからない場合は、[Add New Office Location] をクリックし、会社情報を入力してください。

[Change Office Location](#) [Cancel Add New Office Location](#)

Sales Office Location

PARTNER COMPANY NAME*	COUNTRY*	STATE PROVINCE*	CITY NAME*
TestPartner.	United Kingdom	Luton	London
ADDRESS1*	ADDRESS2	ADDRESS3	POSTAL CODE*
290-240 Latimer			w106qw

PREVIOUS NEXT

12. サブスクリプションの中でご希望のものを選択し、[Submit]ボタンをクリックします。

Partner Communication Subscription

Profile

1 Contact Information 2 Company Information 3 Partner Communication Subscription

I authorize NetApp and its selected partners to use my personal data in order to get updated on NetApp products, services, promotions, news, surveys and events.

Please uncheck the appropriate box below to unsubscribe.

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Campaign/Lead Gen | <input checked="" type="checkbox"/> Events/On-line Events | <input checked="" type="checkbox"/> News Alerts |
| <input checked="" type="checkbox"/> Newsletter | <input checked="" type="checkbox"/> Surveys | <input checked="" type="checkbox"/> Technical/Business Updates |

PREVIOUS SUBMIT

Select preferred communication objects and SUBMIT the form

13. 登録されたアカウントは、登録時から 24 時間以内に有効になります。

NetApp | Support

PRODUCTS ▾ DOCS & KNOWLEDGEBASE ▾ COMMUNITY ▾ DOWNLOADS ▾ TOOLS ▾

User Registration

Thank You for registering for a NetApp User account. Your account will be active in next 24 hours

NetApp サポートサイト アカウント取得方法

登録アカウントが NetApp システムで有効になると、NetApp から以下のようなウェルカムメールが送信されます。

Welcome to NetApp! Your company's relationship with NetApp may give you exclusive access to assets, enablement, and intellectual property to help accelerate your knowledge, capabilities, and growth with NetApp.

To help you get started, visit the [NetApp Partner Hub](#) and download the [Partner Enablement Guide](#) which includes a "[New to NetApp](#)" checklist and role-based enablement plans.

For questions or more information, contact your local NetApp channel manager or distribution account representative. Or visit the [Partner Solution Center](#) to locate the contact information for your region.

We look forward to working together.

Sincerely,
NetApp Channel Team
channel@netapp.com

This email has been sent from non-moderated account.

This e-mail may contain confidential and/or privileged information. If you are not the intended addressee or have received this e-mail in error, please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.